

# **ENTRÉ HOW-TO GUIDE** *Removing a Panel*



## **CONFIGURE ENTRÉ**

Before you can disable a panel in the hardware tree, you must configure Entré to allow panels to be disabled.



Open the Configuration menu and select System Configuration.





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In the System Configuration window, select Miscellaneous.

- a. Check the box next to Allow deletion of items that normally may only be disabled.
- b. Check the box next to Allow deletion of devices with events.
- c. Click Save, then OK to confirm.

Save       Miscellaneous         Personnel       Always open modules in same window (overrides presonnel         Badges       Enable Window>New Window         Logins       Image: Custom         Devices - Custom       Restrict new devices to wizards only         Badges - Custom       Default max rows:         ID # Generator       Disable automation notification: Export to File on S         V And Poincy       Enable Credential watch levels
Events/Alarms       Miscellaneous         Personnel       Always open modules in same window (overrides presonnel         Badges       Enable Window>New Window         Logins       Image: Allow deletion of items that normally may only be         Password Policy       Allow deletion of devices with events         Personnel - Custom       Image: Restrict new devices to wizards only         Badges - Custom       Default max rows:         10       Default max rows:         PIN Generator       Image: Disable automation notification: Export to File on S         PAR Generator       Image: Disable credential watch levels         Support Contact       Logged-in workstations assume partition of login's
Badge Designer       Partition-restricted workstations: only explicitly lice         Badge Printing       Size of status triangle on device icons:         Image Processing       Miscellaneous         Miscellaneous       Maximum number of access levels:         Temp. Badge Wizard       Enable temporary access levels         General UI       Use device entrance         DMP Communication       Use device zone         Ignore login partition for csv import

1



### Restart the Entré service.

Services	stated Park Street, or other					
File Action View	Help					
	à 🗟   🛛 🖬   🕨 🔲 II ID					
🥋 Services (Local)	Services (Local)					
	Entre Application Server	Name	Description	Status	Startup Type	Log On As
		🔍 Encrypting File Sy	Provides th	Started	Automatic	Local Syste
	Stop the service	鵒 Entre Application	Entre Applic	Started	Auto	
	<u>Restart</u> the service	🌼 Extensible Authen	The Extensi	Started	Man	IT
		🔍 Fax	Enables you		Man Sto	p
Description:	🔍 Function Discover	The FDPHO		Man Pa	use	
	Entre Application Server	🌼 Function Discover	Publishes th	Started	Autc Re	sume
		🔍 FusionInventory A	FusionInven	Started	Autc Re	start
		🔍 Google Update Se	Keeps your		Auto	
		🔍 Google Update Se	Keeps your		Man All	Tasks 🕨
		🔍 Group Policy Client	The service	Started Auto	Auto Re	fresh
		🎑 Health Key and Ce	Provides X.5		Man	
		🔍 HomeGroup Liste	Makes local		Man Pro	operties
		🧠 HomeGroup Provi	Performs ne		Man	din
		🔍 Human Interface	Enables gen	Started	Man	ab
		🎑 IKE and AuthIP IPs	The IKEEXT	Started	Automatic	Local Syste
		🥋 Intel(R) Capability	Version: 1.2	Started	Automatic	Local Syste
		🧟 Intel(R) Capability	Version: 1.2		Manual	Local Syste
		🔍 Intel(R) Content P	Intel(R) Con		Manual	Local Syste

### **DISABLE THE PANEL**

To disable a panel in the hardware tree, you must disable all of the programing associated with the panel in Entré. This breaks all of the panel's ties to other devices and allows it to be cleanly disabled in the Entré database.

Open the <b>Configuration</b> menu, hover over <b>Hardware</b> , and select <b>Hardware - Tree</b> .								
Start Page - Entré - LICENSE EXPIRES ON: 6/30/2017								
File Edit Navigation Monitoring Management	Con	nfiguration Advanced Window	Help	)				
		Hardware	×	9 <u>—</u>	Hardware - List			
		Calendars		23	Hardware - Tree			
	$\bigcirc$	Panel Schedules						
	$\bigcirc$	Software Schedules		H				



Click Filter and select All Devices from the menu.

Hardware - Tree - Entré - LICENSE EXPIRES ON: 6/30/2017						
File Edit Navigation Monitoring Management	Configuration Advanced Window Help					
🕼 Edit 📑 Add 🔻 🗰 Disable 👻 🚉 👘	🕌 Filter 🔻 🛃 Export 🥬 Commands 👻 🔍 Search					
<ul> <li>2960L</li> <li>2960L</li> <li>Iocalhost - Driver Manager localhost [Started]</li> <li>Iocalhost - DMP Driver [Started]</li> <li>Iocalhost - Historical Events Driver [Starte</li> <li>Iocalhost - Automation Driver [Started]</li> <li>Workstations</li> </ul>	All Devices					

3

### Locate the panel you are disabling.





All area and output group assignments must be removed from the user code profiles. Follow the steps below to delete them before continuing to step 5.



- a. Open the Management menu, then select User Code Profiles.
- b. Locate the profile that has the areas and/or output groups assigned.
- c. Click **Choose** to the right of the **Access areas** field.

💽 Edit - User Co	ode Profile			
Save and Clo	se 👜 Report			
Name:	Management Profile			
Partition:				
Location				Choose Clear
- Cocation.	-			choose cicar
Re-arm delay:	0			
	C Enabled			
Compatibility:	XR150/XR350/XR550			
	Properties			
	🔽 Arm	🔽 Disarm	Alarm Silence	Sensor Reset
	Door Access	Armed Areas	📝 Toggle Outputs	Zone Status
	Bypass Zones	Monitor Zones	System Status	System Test
	Edit Profiles	Edit User Codes	Edit Schedules	Set Time
	Display Events	Request Service	Fire Drill	Extend
	Temp Code	Anti-passback	Easy Arm	Use Secondary Lang.
	Lockdown	Door Lock/Unlock	Card + PIN	
	Access areas WAREHOUSE (Entre Demo) Choose Clear		Arm/disarm areas	
			LOBBY (Entre Demo) OFFICE (Entre Demo) VAULT (Entre Demo) WAREHOUSE (Entre D	emo) Clear
	Output groups		Time schedules	
	Armed Output Group (Entre Der Choose			Choose
	•	Clear		Clear

d. Uncheck any areas that are under the panel that is being disabled.



- e. Click **OK** to confirm.
- f. Repeat this process for the **Arm/disarm areas** and **Output groups** sections of the profile, if needed.
- g. Click Save and Close.

4



If the panel is currently online in Entré, physically remove the panel's local network connection. You can also use Remote Link™ to remove the panel's connection.

If the panel is currently offline, right-click the panel, and then select **Disable**.

#### Remove the Connection with Remote Link

a. Once connected, open the **Program** menu, then select **Remote Options**.



- b. Set the **Entré IP** to "0.0.0.0" and change the **Entré Connection** drop-down selection to **None**.
- c. Click **OK** to confirm.

Remote Options		
General Remote Key	Mobile Application App Key	Entré Entré Connection
Remote Disarm	Program Sync	Entré Incoming TCP Port 2011
Dialer Armed Answer Rings 8	Send Local Changes     None       Remote Change IP     0.0.0.0	Entré Outbound TCP Port 2001
Disarmed Answer Rings 8	Remote Change Port 2002	Entré Backup IP 0.0.00 Entré Backup TCP Port 2001
Alarm Receiver		Entré Check-in Minutes
Service Receiver No		
Allow Network Remote		
Network Programming Port 2001		
Cellular I✓ Allow Cell Remote		
Encrypt Cell Remote		
First GPRS APN SECURECOM400 Second GPRS APN SECURECOM400		
		< <u>QK</u> <u>Cancel</u> >>

- d. Disconnect from the panel in Remote Link.
- e. If the panel shows as online in Entré, right-click the panel, select **Panel Control**, and then select **Restart**.



Select each area and change the account number. Then disable all areas.

- a. Right-click on an area and select **Edit**.
- b. Select **Area** and change the account number. Begin at 65000 and go down a number for each new panel.
- c. Click Save and Close.
- d. Right-click the area and click **Disable**.

Edit - Area				_ <b>D</b> _X
General Location Area Area Schedules Audit Records Recent Events Device Commands	rt Area Area number: Account number: Late arm delay: Bad zone action: Late output: Armed output:	4 65000 60 Bypass	Choose Choose	▼ Clear Clear



Change the panel name, IP address, and account number.

- a. Right-click the panel and select Edit.
- b. In the **General** section, change the **Name** to "Panel #### Old" (where #### is the panel number).

Edit - Panel General Location Communication Network Options Remote Options System Reports Bell Options System Outputs Display Keypads Status List	General General Name: Panel 3637 Old Type: Panel Modek XR150 Parent: DMP Driver Site: 2960L Address: 192.168.60.61 Dinherit enable/disable from parent DMP Driver Site:
System Options System Options PC Log Reports Calendars Messaging Setup Audit Records Recent Events Device Commands	Comments:

c. Select **Communication** and change the **Address** to "0.0.0.0". Change the **Main account number** to match the account number that was assigned to areas in step 6.

Edit - Panel	Courses a strand	
🔛 Save and Close  🗎 Re	port	
General	Communication	
Location	Panel Configuration	
Communication Network Options	Panel number:	1
Remote Options	Address:	0.0.0.0
System Reports Bell Options	Serial number:	000064EB
System Outputs	Port:	2011
Display Keypads Status List	Main account number:	65000
Area Options	Transmit delay:	30 🔹
System Options	Firmware version:	X?50 111
PC Log Reports		

a. Select Network Options and change all IP addresses to "0.0.0.0".

Edit - Panel	Course of the	Canada a	_ <b>0</b> X	J
Edit - Panel General Location Communication Network Options System Reports Bell Options System Outputs Display Keypads Status List Area Options System Options	ort Network Options Local address: Gateway address: Subnet mask: DNS server: 734N listen port: 734N passphrase:	DHCP enabled 0.0.0 0.0.0 0.0.0 0.0.0 0.0.0 2002 Ignore broadcast messages		
PC Log Reports				

b. Click Save and Close.

8

Right-click the panel and select **Disable**, then click **Yes** to confirm.





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